

Pathways provides expert palliative care to individuals facing serious illness. Our team focuses on relieving symptoms, supporting families, and improving daily comfort - right in the patient's home. Each patient receives individualized care based on their unique needs.



Our Goals

- Prevent and alleviate suffering
- Improve daily comfort
- Reduce hospitalizations
- Support patients and families at every stage of the illness



"I was surprised to learn what services were available as well as the ability to reach out for assistance. They always followed up to ask what they could do and let me know what to be aware of. Pathways was recommended by our family doctor and we would have called sooner."

– William, North Tonawanda

Contact us:



Phone: (716) 304-1214
Referral Fax: (716) 434-6853



4675 Sunset Drive
Lockport, NY 14094



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PathwaysPCP.org



Niagara County's Premier
Palliative Care Program



Compassionate support for individuals
with serious & chronic illnesses.

(716) 304-1214
PathwaysPCP.org

Pathways improves quality of life through expert care & compassionate support.



Who Is Eligible?

Individuals with serious or progressive illness such as:

- Advanced Alzheimer's disease or other dementia
- Cancer (with or without active treatment)
- COPD
- Congestive heart failure (CHF)
- Malignant disease
- Liver or pancreatic disease
- Progressive neurological disorders
- Cardiomyopathy
- Various chronic illnesses leading to repeated hospitalizations or ER visits



"The staff is very helpful in showing me the way to go about my care. They understand the circumstances of Parkinson's disease and explained them to me well."

-Audrey, Lewiston



How Pathways Helps

Our team can provide:

- Education on illness and coping strategies
- Supportive conversations about treatment choices
- Remote medical monitoring
- Symptom management guidance
- Coordination of care and help navigating the medical system
- Advance care planning
- Home visits from a nurse and social worker
- Connection to community resources
- 24/7 access to a nurse



Understanding Your Coverage Options

Pathways is available through several insurance providers and private pay. Contact us to learn more.



Where Care Is Provided

All Pathways services are provided **in the patient's home.**

- You do NOT need to give up your own doctor
- The Pathways team works with your physician(s) to coordinate care
- There is no additional cost to eligible patients



Symptom Management Guidance

Pathways works with your physician to address:

- Discomfort and pain
- Breathing difficulties
- Depression and anxiety
- Loss of appetite and nausea
- Constipation
- Emotional and spiritual concerns