



2023-2024 ANNUAL REPORT

...THANK YOU...

We are honored to care for you and your loved ones, and we thank you for entrusting us with your care. As the only hospice in Niagara County, we are dedicated to our mission of “providing the right care, in the right place, at the right time.”

We are proud to share our 2023-2024 Annual Report, which takes a deeper look into the work we do every day, both clinically and in our community.

We thank the countless individuals, foundations, businesses, and community groups who have supported us throughout our 36 years.

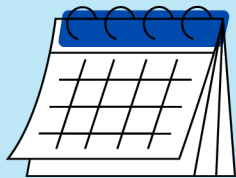
Special thanks to our staff and volunteers. Your dedication, compassion and professionalism keep our mission moving forward.

PATIENT CARE...YEAR IN REVIEW



1,145

**total
patients**



67,498

**total days
of care**



184

**average
daily census**



979

**new patient
admissions**

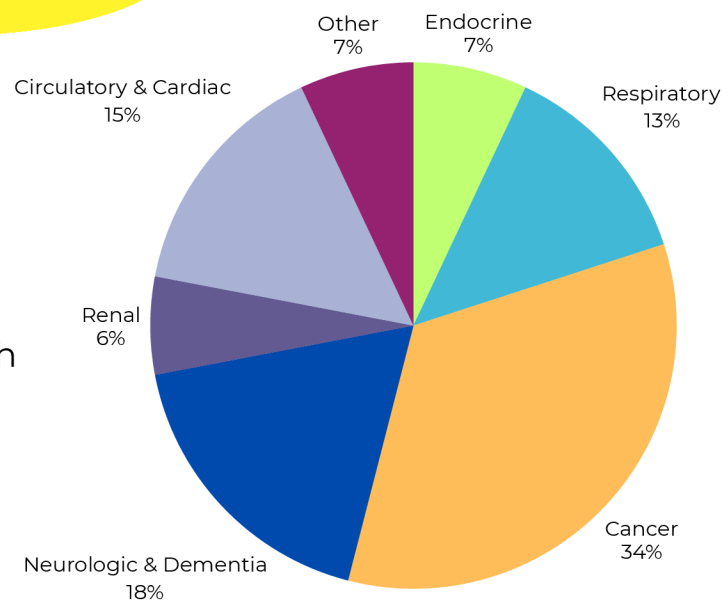
NiagaraHospice.org

(716) 439-4417

PATIENT DEMOGRAPHICS

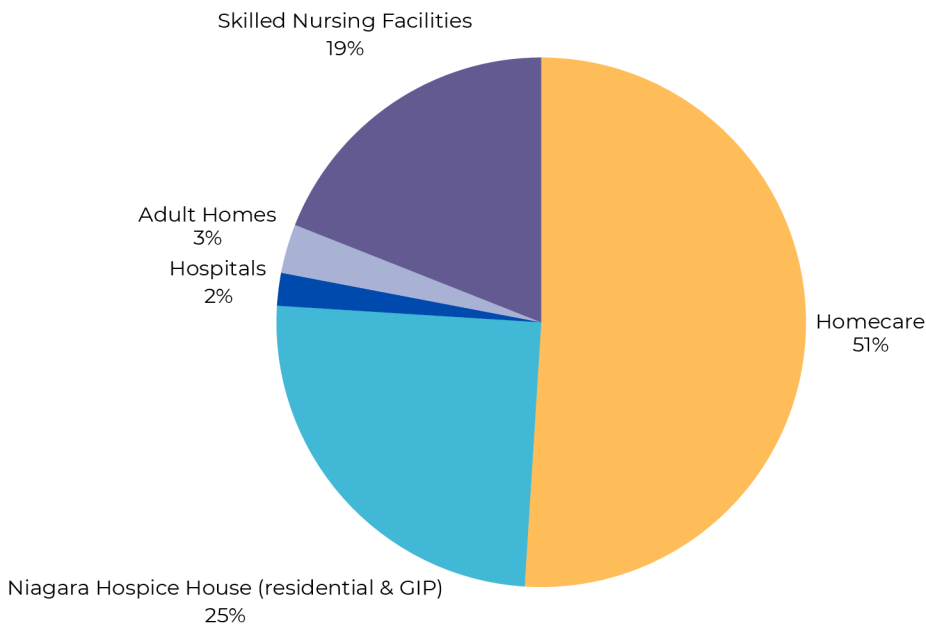
PATIENT DIAGNOSES

Niagara Hospice cares for patients with a variety of diagnoses.



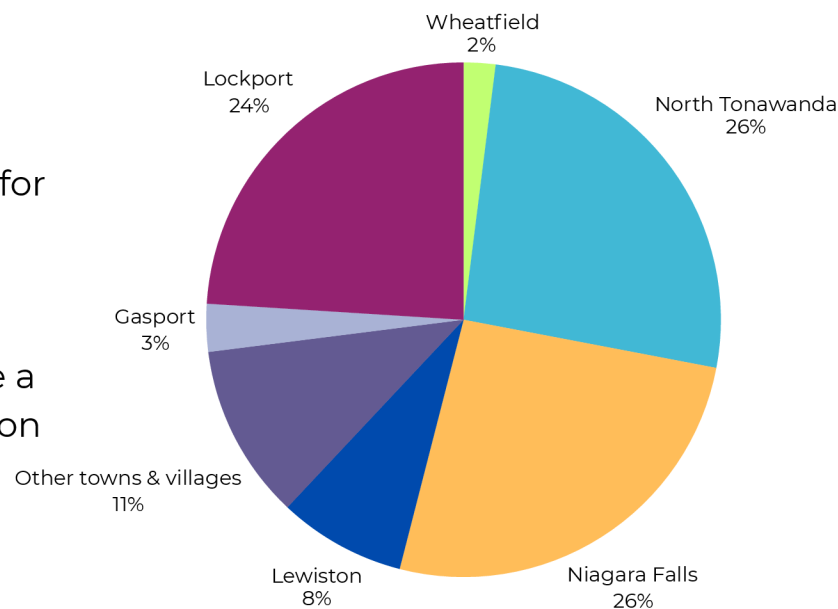
PATIENT CARE LOCATIONS

The location of patient care is one we carefully assess; we see the majority of patients in the home, however, several facilities, including Hospice House in Lockport, continue to provide specialized care, especially in those cases where the patient may require a higher level of care than what a caregiver can provide in the home.



PATIENT CITIES & TOWNS

Since 1988, Niagara Hospice has cared for all of Niagara County. The organization continues to see a majority of patients from the three largest cities of the county, however, there continues to be a steady increase in patient representation from the many towns and villages throughout the community.



2023-2024 HIGHLIGHTS

Grateful Heart Award- in January 2024, the Grateful Heart Award was introduced as a way for patients & families to show their gratitude for Niagara Hospice staff. The award is given quarterly. In the first two quarters of 2024, 15 different staff were nominated!



Photo (left to right): Lisa Chamberlain, RN, 2024's first quarter awardee, stands in the center of leadership; Jodie Rae Neadow, RN, 2024 second quarter awardee, stands with leadership.

Board of Directors announces John Lomeo's retirement



Photo (left to right): John Lomeo, Carlo Figliomeni

In January of 2024, the retirement of President & CEO John Lomeo was announced. John spent over 24 years at the helm of the organization, moving the mission forward and guiding its growth in the community. The BOD also announced Carlo Figliomeni, CFO & COO, will be promoted to President & CEO on August 1, 2024.

Niagara Hospice on LCTV- in December 2023, the first episode of "Maximizing Moments with Niagara Hospice" was launched on LCTV." The show is hosted by Karrie Gebhardt, Niagara Hospice's Director of Advancement, who interviews guests on various topics related to the organization and hospice care. The photo above is from the first episode.



Photo (left to right): Danielle M. Burngasser RN, BSN Vice President of Hospice Clinical Operations; Mary Brennan-Taylor, Niagara Hospice Board of Directors Family Member of Hospice Patient; Janet M. Ligammari RN, Director of Nursing Services



Photo: Longtime volunteer Vicki DeVantier poses with her butterfly

Wings of Hope- community remembrance events returned to the Niagara Hospice campus. Wings of Hope took place in June, featuring a remembrance program and family-friendly activities. Over 300 people were in attendance.

Labor of Love Award-Youngstown Lions- Niagara Hospice recognized the club with the inaugural Labor of Love Award for its unwavering service to the community through commitment, hard work, kindness & generosity and for its longstanding partnership.



ANNUAL HIGHLIGHTS, continued



Thinking of You Butterfly Campaign-
In November 2023, 31 Niagara County schools participated in coloring butterflies as part of a November Hospice Month initiative. Thousands of butterflies were collected and are regularly shared with patients and caregivers to brighten their day.



Care for the Caregiver-
November is National Family Caregivers Month, and over 130 "Care for the Caregiver" packages were assembled and delivered by Niagara Hospice volunteers (pictured). The bags were filled with comfort and self-care items like lip balm, cozy socks, homemade cookies, tea and caregiver bookmarks.



OUR DEDICATED CARE TEAM

One very special element of Hospice care is our interdisciplinary care team...so many dedicated individuals working together to provide compassionate, expert care.

As the only hospice provider in Niagara County, our staff takes great pride in their expert, compassionate service to our community.

Just one call to Niagara Hospice provides loved ones the physical, emotional, psychosocial, spiritual and bereavement care they need.

COMPASSIONATE VOLUNTEERS

Niagara Hospice's has an amazing volunteer force, totaling nearly 100 individuals. The organization's volunteers are dedicated, compassionate, and give of their time in so many beneficial ways. They visit patients, provide respite for caregivers, assist with events, help with office duties, and so much more.



CELEBRATING PHILANTHROPY

Many generous groups & individuals have made Niagara Hospice their “charity of choice,” and we cannot thank you enough! The money raised benefits the organization in countless ways, as noted on the right.

Over **1,400 donors** supported our annual appeals, allowing us to create a Memory Care Garden at Hospice House, set for Summer 2025 completion.

Over **2,500 donors** supported our mission through memorials and general contributions. THANK YOU!



SPECIAL EVENT FUNDRAISERS



Our Special Events Department coordinates several fundraising events each year, as well as supporting other departments with event planning and logistics. Over \$200,000 was raised by special event fundraisers in 2023-2024.



HOST-IT-FOR-HOSPICE

Our community is nothing short of amazing! Host-it-for Hospice events are coordinated by individuals, groups and businesses in the community. In fiscal year 2023-2024, our community raised over \$30,000 to support the Niagara Hospice mission!



Tonawanda Moose Lodge 2163 raised over \$5,300 for Niagara Hospice from their Mystery Christmas Gift Raffle.

THANK YOU TO OUR 2023-2024 COMMUNITY PARTNERS & SPONSORS

84 Lumber Elma
A-1 Landcare Inc.
Abbott Answering Service
Acome Construction
AJ's Lodge & Oven
Anzalone Lighting
Assured Partners
ATI Materials
Babbsco CARSTAR Collision
Becky Thompson State Farm Agent
Black Willow Winery
Brownies Custard Stand
Buffalo Sabres Foundation
Burke Homes
Chudy Paper Company
Clarence Wall & Ceiling
Clark Rigging
Cole, Sorrentino, Hurley, Hewner & Gambino
Coppins Service Center
Cornerstone Federal Credit Union
Covanta Energy
Crown Benefits Group
CSL Plasma
Doug Thompson State Farm Agent
E.A. Granchelli, Developer LLC
Eaton Office Supply

Firth Jewelers
Fly Inn Lodge
Fox Fence
Fred E. Thomas Agency Inc.
Gadawski's
Goulds Flowers
Greater Niagara Building Center
Hardison Funeral Home
Heritage Manor of Lockport
Hess Road Wesleyan
Independent Health
Jay's Place
Joe Frazier Law
John & Tina Lomeo
KiPo Chevrolet
Lasalle Contracting Corp.
Lawley Insurance
Local Roots Farm
Lockport Dental Group
Lockport Memorial Hospital
Lockport Orthodontics
Lower Niagara Moose Lodge
M&T Bank
M.J. Colucci & Son
Managed Care Network
Mark Cerrone Inc.

Metro Contracting
MH White Siding
Mike Arena Financial Consultant
Mithcell Family Cremations & Funerals
Moley Electric Mechanical Solutions
Niagara Fresh Fruit Company
Orange Theory Fitness
Race Management Solutions
Ray Brigham Concrete
Raymond Community Church
Register Graphics
Rhoney Funeral Home
Roswell Park Cancer Institute
Sevenson Environmental
Sharp Printing
Shelby Crushed Stone
Southtown Storage Center
Spalding Ace Hardware
Stahlka Agency
Stevenson Hardware, Inc.
Sunflowers of Sanbron
Sunrise Door & Woodworks Inc.
Supermarket Management
The Cookie Cottage
The Granite Shop
The Ideal You Weight Loss Center
The McGuire Group

Tops Friendly Markets
Trellis Marketing
Twin City Glass
Ulrich Stones
Venture Forthe
Woodcock Brothers Brewing
Woodside Granite Industries, Inc.
Village of Wilson
Wandering Gypsy Brewing Copany
Wegman's
Wendts Propane

Thank You To
Our 2023-2024
Fiscal Year
Sponsors!

2023-2024 LEADERSHIP TEAM

Board of Directors

Patricia Evans, Chairwoman
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Mary Brennan-Taylor
Linda Flessel, RN
Nicholas Granchelli
Sharon Jean Hewner, PhD
Paul Nanula
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Carlo Figliomeni, CFO/COO
Andrea Sammarco, Esq.,
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Dr. Jay Newman, Assistant Medical Director
Danielle M. Burngasser, RN, BSN, Vice
President of Clinical Operations
Janet Ligammari, RN, Director of Nursing
Services



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