



Expert Care for the *Entire* Family



Symptom
management
and caregiver
relief for Niagara
County residents
since 1988



2020-21
Annual Report



NiagaraHospice.org

4675 Sunset Drive • Lockport, NY 14094 • 716-HOSPICE



ORGANIZATIONAL OVERVIEW:

Founded in 1988, Niagara Hospice is a 501(c)(3) health care organization and the only hospice in Niagara County per a New York State Department of Health Certificate of Need. The organization has provided specialized care, symptom management and personalized support to more than 28,000 patients, families and caregivers over the last 33 years within Niagara County's population of 210,000.

A member of the National Hospice & Palliative Care Organization (NHPCO) since 1989, Niagara Hospice is the only Western New York hospice that has voluntarily pursued and achieved the ACHC (Accreditation Commission for Health Care) accreditation that demonstrates the organization's commitment to a high level of patient care, operational performance and continuous improvement.

OUR MISSION:

Niagara Hospice provides expert end-of-life care, comprehensive support and personalized guidance to Niagara County patients, families and caregivers faced with a terminal illness. The clinical staff delivers physical, emotional and spiritual care and support services to improve quality of life and help families maximize their time together. Patients are eligible to receive hospice care with a prognosis of six months or less, or up to 12 months for those who receive strictly Medicaid. Most patients and families receive care in their homes. The organization also has partnerships with skilled nursing facilities throughout Niagara County to provide needed services to eligible patients wherever they live.

OUR VISION:

Niagara Hospice will evaluate each life-limiting diagnosis for hospice eligibility, an important benefit that ensures comfort, dignity and specialized care for terminally ill patients. When Niagara County patients, families and caregivers enter our program, we provide a customized care plan and personalized support to manage symptoms, deliver caregiver relief and maximize quality of life and precious time together for as long as possible.

THE NIAGARA HOSPICE CAMPUS:

The administration building, dedicated in February 1996, and the Niagara Hospice House, which features 10 residential long-term care units and 10 general inpatient care units, are located on 25 acres in a serene, rural residential area on the western edge of the Town of Lockport in Niagara County. The mailing address is 4675 Sunset Dr., Lockport, NY 14094.

NIAGARA HOSPICE HOUSE:

In June 2007, the 24,000-square-foot Niagara Hospice House (4675 Sunset Dr., Lockport; 716-280-0600) opened to provide general inpatient care and long-term residential care. There are 10 inpatient and 10 residential suites. Over the last 14 years, staff has cared for more than 5,000 Niagara County patients and families at Hospice House.

COLLABORATIVE FACILITIES:

Niagara Hospice maintains collaborative partnerships in Niagara County with Niagara Falls Memorial Medical Center and the McGuire Development Group that provide dedicated hospice units at two skilled nursing homes - **David's Path at Schoellkopf Health Center** (621 10th St., Niagara Falls; 716-278-4578) that opened in 2014 and **Jeanne's House at Northgate Health Care Facility** (7264 Nash Rd., North Tonawanda; 716-694-7700) that opened in 2012.

CONTRACTED FACILITIES:

Niagara Hospice contracts with a variety of other health care facilities to provide hospice services to patients across Niagara County, including: Brookdale Niagara, North Tonawanda; DeGraff Memorial Hospital, North Tonawanda; Elderwood Wheatfield, Niagara Falls; Elderwood Lockport, Lockport; Lockport Presbyterian Home in Lockport; Our Lady of Peace Nursing Care, Lewiston; Niagara Rehab, Niagara Falls.

COMMUNITY SUPPORT:

Niagara Hospice benefits from extensive support from community residents and organizations across Niagara County and Western New York. Our special events department organizes special events each year that bring the community together to raise funds for our patients and families, including Spring Bouquet Sale, Jack Beatty Memorial Hospice Cruise & Clambake, Gran Fondo bike ride, Mighty Niagara Half Marathon, Cocktails & Cash raffle and silent auction and Light-a-Life holiday ceremony.

A variety of planned giving options are also available to the public, including bequests of money, real estate or personal property through a will or living trust; retirement plans or life insurance policies that name Niagara Hospice as the beneficiary; gifts that provide lifetime income, such as charitable gift annuities and remainder trusts.

2020-21 REVIEW

JULY 28, 2020

The Special Events Department placed more than 300 butterflies in the Memorial Gardens on the campus in Lockport. Each butterfly had a name written on it of someone that is loved and missed dearly by their family and friends. It was a beautiful tribute in place of what would normally be a large, in-person event with a live butterfly release. We are doing what we can, at a distance, to connect with our families and community members.

NOVEMBER 18, 2020

The Rotary Club of Lockport recognized Jane James, NP, Director of Admissions for Niagara Hospice, with a 2020 Paul Harris Fellows Award. James has been a registered nurse for more than 17 years. She joined Niagara Hospice in February 2019 to lead the admissions department for all hospice care programs for Niagara County residents. She oversees a team of admissions nurses that helps patients and families enter the program in family homes, Niagara Hospice House in Lockport, collaborative partnerships in North Tonawanda and Niagara Falls, and contracted health care facilities, including skilled nursing facilities, hospitals and adult homes.

DECEMBER 10, 2020

Niagara Hospice received its renewed accreditation from the **Accreditation Commission for Health Care (ACHC)**, making it the only hospice in Western New York to attain this distinction. Accreditation is a voluntary activity in which health care organizations submit to peer review of their internal policies, processes and patient care delivery against national standards. By attaining accreditation, the organization continues to demonstrate its commitment to maintaining the highest level of excellence in services and customer satisfaction.



MARCH 10, 2021

Niagara Hospice adopted new information technology service called DIRECT Secure Messaging that allows the rapid transfer of patient referrals and medical records. The communication service equips health care facilities with the ability to efficiently send clinical data from their Electronic Medical Record (EMR) system to Niagara Hospice's EMR system without having to print or fax any documents. DIRECT will save a significant amount of time and effort for providers who are referring patients.

MAY 27-31, 2021

For four days at the end of May, the Niagara Hospice census reached 200 total patients. By providing care for this many patients, families and caregivers, the organization achieved a very high level of service while surpassing the nationally recognized standard of capacity, relative to the Niagara County population of 210,000 residents.

JUNE 4, 2021

The New York State Department of Health approved the Niagara Hospice expansion project to add six residential patient suites to the Niagara Hospice House at 4675 Sunset Drive in Lockport. The \$2 million facility project will bring to total, 16 residential suites. Niagara Hospice House opened in June 2007 as a state-of-the-art facility that has been the model of hospice facilities throughout the country. The organization's capital campaign is now underway to fund the expansion.

ADMISSIONS OVERVIEW:

- During the 2020-21 fiscal year, Niagara Hospice admitted 1,027 new patients, an increase of 104 from the previous fiscal year's total of 923 patients.
- The total patients cared for was 1,220, including 193 existing patients at the start of the fiscal year.
- The daily patient census surpassed 200 on several days in late May.

MEDIA RECAP:

- Niagara Hospice featured on Channel 7's "AM Buffalo" and WLVL radio's "Ask the Expert" in November for Hospice Month
- Niagara Hospice volunteer opportunities were highlighted in the April issue of *Buffalo Spree*
- Case Manager Daizi Schiano, RN, BSN, featured in October issue of *Buffalo Spree* for her efforts in helping family members say goodbye through FaceTime during the pandemic.

COVID PANDEMIC

Future generations will look back on the Covid pandemic and wonder with amazement how organizations managed to adjust and persevere through the changing regulations, masking, social distancing and workforce challenges. It was a year that tested many organizations operational efficiencies.

The Niagara Hospice staff adapted to new policies and remote working while embracing technology and

videoconferencing to remain productive throughout the pandemic. Every department continued to deliver the highest quality of care and support for our patients, families and caregivers.

The pandemic proved to be an opportunity for staff to demonstrate its talent, commitment, diligence and resolve. Through compliance with masking, social distancing and avoiding large gatherings, the organization met the needs of every patient and family without any disruptions.

SPIRITUAL CARE AND BEREAVEMENT DEPARTMENTS

This year, still facing many of the challenges of the COVID virus, the Spiritual Care and Bereavement Departments maintained their creativity while supporting patients and their families on their journey. We continued to provide the high quality of supportive and compassionate care while expanding our technology skills.

The Spiritual Care Counselors provided outstanding, imaginative spiritual support to 675 patients and their family members.

Bereavement Counselors supported 1072 bereaved family members through phone calls, cards, letters, newsletters, virtual support groups, and limited in-person visits.


In October we celebrated the importance of light as the days get shorter with our second Remembrance Celebration of the year, "Light of Life." The Bereavement and Spiritual Care worked together to create an evening of light, honoring and celebrating the lives of those who died in the care of Niagara Hospice. The grounds were lit up with outdoor lights, staff waved, wore lights and carried light up signs of encouragement. Families were invited to decorate their cars and tune in on their radios to hear special messages from the Hospice staff as they drove through the grounds. It was not as well attended as we had hoped, but the people who came seemed to appreciate the opportunity.

We welcomed Caleb Gaudy LMSW as addition to our staff in August. In order to create more continuity between the care when someone is alive and the aftercare for the families, the staff experimented with having a hybrid position of bereavement/spiritual care, which worked out well.

The staff also celebrated with Dr. Carolyn Peeler as she received her DMIN and retired in April, after almost 20 years of employment at Niagara Hospice.

Rev. Nancy Faery, MDIV, Director of Spiritual Care & Bereavement Services, had the honor of being featured in a national "The Heart of Hospice" podcast with co-hosts Helen Bauer, RN, BSN and Jerry Fenter, Spiritual Counselor, in August 2020. She described the process her departments created a virtual remembrance service to honor Niagara County patients who were cared for during the past year. She also outlined the benefits of using technology for telemedicine and videoconferencing to provide support to families.





"I cannot begin to tell you how thankful our entire family is for the love, support and care that was shown to my uncle during his time at Hospice. All the amazing caregivers at Hospice helped to make his last days peaceful and pain free. He had ministered others at Hospice for many years, so he knew that was where he wanted to be when he needed to be cared for. We are grateful for the time when he needed to be cared for. We grateful for the time we were able to spend with him and the kindness and support that was shown to our family as well. You are all doing amazing work! Thank you for everything you do! You are angels on earth."

-- Michelle, Ransomville

"Having been a long time Hospice volunteer, my husband was familiar with Niagara Hospice, so when his diagnosis with cancer became terminal, he chose Hospice with confidence. With the loving support and care that he received, he was able to die at home where he wanted to be. I also am grateful for that support and care during the grieving process."

-- Rose, Burt

"Your organization has helped a number of my loved one during their final days. Through all the sadness and grief that we all felt as they would be leaving us, we were comforted by the fact that they were treated with such care and dignity. We all miss them so terribly, but knowing how they were treated with such compassion and love makes our memories of them more special. They were all able to stay in their homes surrounded by loved one until their passing. For that we, as a family are forever grateful. Thank you."

-- Nancy, Akron

"Our family has had Hospice help many times. The love and compassion your staff has shown has made the time comforting and easier to get through."

-- Faye, Newfane

"You helped my mom when her pain was out of control. We made her end more comfortable. She told me, "I can't take it anymore". Hospice came in and resolved the pain issue. Together we were with her until she passed. Thank you."

-- Paul, Lockport

"I am very thankful for Hospice because my husband, Harold Nelson is under the care of Hospice in our own home. I cannot say enough for the special loving care we receive from Hospice. Every person that has been sent to care for both of us has been awesome. I thank God every day for you."

-- Carol, Lewiston

NIAGARA HOSPICE FAMILY TESTIMONIALS

"My mom was diagnosed with emphysema, and because of Niagara Hospice, she was able to stay in her home surrounded by her and family and be comfortable before she passed. Everyone from Niagara Hospice were so supportive and helpful. They made it possible for our mother to pass away the way she wanted to, surrounded by family, in her own home."

-- Lisa, North Tonawanda

"When my husband became ill, I was able to care for him in our home. Hospice made everything they could to help me care for him. The support from my whole team was wonderful. I thank and support Hospice of Niagara for all they did for us and will continue to do for others. Again I cannot thank you enough!"

-- Judith, Burt



OUR EXPERT CARE TEAM



DR. RICHARD CASTALDO,
Medical Director

Dr. Richard Castaldo is the Medical Director for Niagara Hospice and has more than 25 years of experience as a physician. With specialties in internal medicine and primary care, he is also currently serving as the Medical Director for the Pathways palliative care program. He still serves as the Medical Director for Kalos Health. His career has included an affiliation with the Niagara Falls Memorial Medical Center Primary Care and Suboxone Addiction Clinic.

He has been appointed a Clinical Assistant Professor at the University at Buffalo's Jacobs Medical School for his role in guiding fourth-year medical students through their hospice and palliative care elective rotations. In 2002, he was named UB Medical School Teacher of the Year for his work with the program.

Over the last 25 years, he also served as the primary care doctor for Division I student-athletes, specifically the Niagara University Men's Hockey Team.

He has participated in numerous phase two and phase three research projects throughout his career and has been published in various topics.



DR. JAY NEWMAN,
Assistant Medical Director

Dr. Jay Newman is the assistant medical director for Niagara Hospice. He is board certified by the American Board of Internal Medicine and brings 30 years of experience to the clinical leadership team at Niagara Hospice. Under medical director, Dr. Richard Castaldo, Dr. Newman provides leadership to the clinical care team while providing comprehensive end-of-life care for Niagara County patients and families facing a terminal illness.

He has extensive clinical experience in a hospital setting, having previously worked as an attending physician in the emergency departments at Kenmore Mercy Hospital, Buffalo VA Medical Center and Mount St. Mary's Hospital. He received the Doctor of Distinction award from Kenmore Mercy in 2018.

He served as Chief Medical Resident at the Buffalo Veterans Affairs Medical Center in 1991 and later as the Chief of Emergency Department. He also served as Chief of the Emergency Department at Kenmore Mercy Hospital.

He is a graduate of SUNY at Buffalo with a B.A. in psychology and earned his M.D. at Autonomous University of Guadalajara in Guadalajara, Mexico.



DR. BHARAT KOHLI,
M.D.

Dr. Bharat Kohli, MBA, is a Clinician and Physician Executive who has held leadership positions in hospital administration as well as the pharmaceutical, medical device and biotech industries in the areas of research and development, medical affairs and business development.

His most recent position was as Chief Medical Officer for the Community Health Centers of Buffalo, where he was responsible for the oversight, administration, planning and development of high-quality clinical services provided by the Community Health Center of Buffalo and for defining the best structure for that oversight for treating 21,000 patients. His responsibilities also included hiring and supervising clinical staff, peer review, development and implementation of the clinical quality assurance program and advising the CEO and Board of Directors on clinical issues, including quality improvement and quality assurance.

His clinical background is in family practice and emergency medicine and he has practiced in Canada and the United States. Dr. Kohli is a graduate of the University of Toronto Medical School with specialties in primary care and emergency medicine. He also earned an MBA from the University at Buffalo.



DR. TODD M. ORSZULAK, D.O.

Dr. Todd Orszulak is a Niagara Falls native and graduate of Canisius College, where he was on an academic scholarship and received a Bachelor's Degree in biology. After Canisius, he graduated from Kirksville Osteopathic medical school in Kirksville, Missouri.

While at Canisius College, Dr. Orszulak learned the difference between Osteopathic (D.O.) vs. standard Allopathic (M.D.) medicine. Osteopathic medicine is a combination of "hands on" musculoskeletal manipulation as well as standard medicine. He saw this as an opportunity to offer a more holistic approach to medicine for his patients especially in a primary care setting.

He finished his training in medical school with outpatient and medicine rotations in Cleveland. After he graduated medical school, he moved back to Buffalo and married his wife, Adrienne. He finished his residency in Internal Medicine through the University of Buffalo Program at Sisters, Buffalo General, ECMC and the VA.



DR. ROBERT G. WAHLER,
PharmD, BCGP, FASCP, CPE, Director of Pharmacy Services

Dr. Robert G. Wahler has been the Director of Pharmacy Services at Niagara Hospice since 2002. He also serves as a Clinical Associate Professor in the School of Pharmacy and Pharmaceutical Sciences at the University at Buffalo.

His research interests focus on identifying and reducing medication related fall risk in the elderly. Using the Medication Therapy Management (MTM) model, he is developing clinical decision support tools to access medication falls risk, medication cognition impairment and inappropriate medications in the elderly.

Dr. Wahler received a B.S. degree in pharmacy from Albany College of Pharmacy at Union University and his Doctor of Pharmacy from the University at Buffalo.

He is a founding member and presently on the Board of Trustees as the Niagara Hospice representative to the Society of Pain Palliative Care Pharmacists. He has served as the Pharmacist Section Leader for the National Council of Hospice and Palliative Care Professionals of the National Hospice and Palliative Care Organization.

Specialized as both a Board Certified Geriatric Pharmacist and Certified Pain Educator, Dr. Wahler includes student education in his daily practice of caring for hospice patients. In 2009, he established a student staffed Medication Reconciliation Service for Niagara Hospice's general inpatient unit in which approximately 150 students have reconciled medication lists for more than 2,500 patients over the 10 years of the program.



DANIELLE M. BURNGASSER,
RN, BSN, Vice President of Hospice Clinical Operations

Danielle Burngasser is the Vice President of Hospice Clinical Operations at Niagara Hospice. She began her career at Niagara Hospice in 2004 as a full-time home care nurse. She was promoted to Team Leader in 2006 and then to Director of Hospice Homecare Services in 2008.

In 2012, Ms. Burngasser assisted in establishing the organization's collaborative hospice units at the Northgate Health Care Facility in North Tonawanda and Schoellkopf Health Center in Niagara Falls.

She has been certified in Hospice and Palliative Care Nursing since 2009 and is an active member of the Certified and Palliative Care Nurses Association. She earned a bachelor of science in nursing from Niagara University.



JANET LIGAMMARI,
RN, Director of Hospice Facility Services, Niagara Hospice House

Janet Ligammari is a native of Niagara Falls. During her 40-year career in the health care field, Ms. Ligammari has received several awards, including the 2005 Mission in Action Nurse Award, and was nominated for the New York State Nurse of Distinction recognition. She started her career as a staff nurse at Mount Saint Mary's Hospital, was promoted to assistant nurse coordinator, and again promoted to Director of the Medical-Surgical Department in 2001.

She also worked for Frank Altieri, MD and James Wopperer, MD for four years as an orthopaedic office nurse before joining Niagara Hospice in January 2007.



JANE JAMES,
NP, Director of Admissions

Jane James, NP, is the Director of Admissions for Niagara Hospice and has been a registered nurse for 18 years. A resident of Lockport, she earned a bachelor of science in nursing from Daemen College and a master of science in family nurse practitioner from D'Youville College.

James has led the admissions department for Niagara Hospice for three years and oversees the Pathways palliative care program. She manages a team of chronic illness educators and care managers who deploy telehealth technology that provides remote, real-time monitoring of symptoms to ensure a rapid nurse response whenever the patient or family has urgent needs.

She is board certified through the American Nurses Credentialing Center (ANCC) and has worked as a registered nurse at Eastern Niagara Hospital in Lockport, where she specialized in the emergency department and critical care medicine before joining Niagara Hospice in 2019. She has also worked in the neuro-surgical intensive care unit at Gates Vascular Institute.

James received the Paul Harris Fellows Award from the Lockport Rotary Club in 2020 and holds several certifications, including BLS (Basic Life Support), ACLS (Advanced Cardiovascular Life Support) and PALS (Pediatric Advanced Life Support).



SANDRA SAUVAGEAU,
NP, Niagara Hospice House

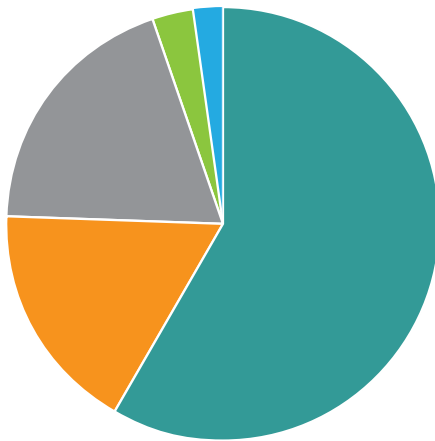
Sandra Sauvageau, NP is the Nurse Practitioner at Niagara Hospice House in Lockport. She has been an NP for 20 years and previously worked for Catholic Health in the neurology office for four years prior to joining Niagara Hospice.

She has worked as a nurse practitioner in a sub-acute nursing facility, specializing in internal medicine, and has extensive experience in private practice and hospital settings.

Prior to becoming a nurse practitioner, she worked as a registered nurse in the intensive care unit at Niagara Falls Memorial Medical Center. She received a bachelor of science and master of science from Niagara University and is board certified by the American Academy of Nurse Practitioners. She is also certified in ACLS, MAT (suboxone) and Wilderness Medicine.

PATIENT LOCATIONS & DIAGNOSES

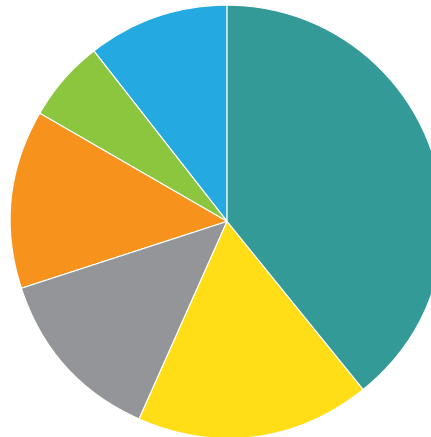
PATIENT LOCATIONS



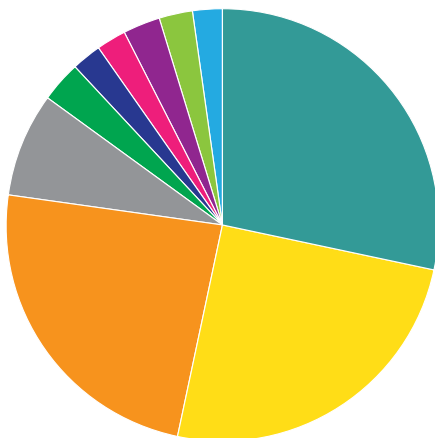
- Home Care - 58%
- Skilled Nursing Facilities - 17%
- Niagara Hospice House - 19%
- Hospitals - 3%
- Adult Homes - 2%

PATIENT DIAGNOSES

- Cancer - 38%
- Neurologic & Dementia - 17%
- Circulatory & Cardiac Diseases - 13%
- Respiratory Diseases - 13%
- Renal Diseases - 6%
- Other - 10%



PATIENT CITIES & TOWNS



- Niagara Falls - 26%
- North Tonawanda - 23%
- Lockport - 22%
- Lewiston - 7%
- Wheatfield - 3%
- Newfane - 2%
- Gasport - 2%
- Ransomville - 2.4%
- Youngstown - 2.3%
- Middleport - 2%



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Drake Lawn & Garden, Inc,
 Suzanne Dray
 Dennis Drees
 Drum Oil & Propane
 Tina Drumm
 Rob Duhow
 John Dutcher
 Daniel Dy
 Melvin Dyster
 Amanda Dzielski
 Paul Dziewisz
 Stan Edwards
 Daria Egan
 Marea Eggert
 Thomas Eggert
 Stephen Eggleston
 Kim Ehrenburg
 Margaret Eifert
 Elderwood Asst. Living
 Elderwood at Wheatfield
 Elderwood Residences
 At Wheatfield
 Pamela Elsess
 Empire Lyophilization
 Service LLC
 Harold Emsweller
 Don Erickson
 John Ernest
 Katrina Ernesto
 James Etue
 Patsy Eugeni
 Daniel K. Evans
 Patricia Evans
 Stacey Ezak
 Frances Faery
 Krista Fahs
 Jay Fairbrother
 James Falsetti
 Paula Falsioni
 Patricia Fasciano
 Sam Fasciano
 James Fenn
 Beverly Fera
 Judith Ferchen
 Christy Ferguson
 Miriam Ferguson
 Joel Peroletto
 Vera Fiedler
 Michael Filicetti
 Michael Finn
 Heather Fitzgerald
 Pam Fitzgerald
 Thomas Flechsenhaar
 Donald Fleming

Linda Flessel
 Carol Flores
 Diajah Floyd
 Matthew Foe
 Ronald Foegen
 Patricia Foels
 Glenn Foley
 R Joseph Foltz
 Bernadette Ford
 Timothy Forkins
 C. Edward Forness
 Richard Forsyth
 Frank Fortino
 Fortistar LLC
 Fox Fences Inc
 Julie Fragale
 Fraternal Order Of
 Eagles #1411
 Charles Frazier
 Christine Freeland
 Amy Fricano
 Elizabeth Fricke
 Bruce Friedman
 Friends of Tony Nemi
 Roberta Frisoni
 Gillian Gabryluk
 Stephanie Gagliardi
 Terik Gaines
 James Galbraith
 Catherine Gallagher
 Sandra Gallo
 Gallo Coal Fire Kitchen, LLC
 Terra Galvano
 Angie Gambone
 Frank Gandt
 Robert Ganley
 Marisa Garcia
 Mark Garijanian
 Greg Garten
 John Garza
 Dorothy Gatto
 Janis Gaviller
 Kori Gawrys
 Judith Geerkin
 Geico Philanthropic
 Foundation
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 Pamela Genkinger
 Holly Gerchar
 Marcantonio Giannini
 James Giardino
 John Gibson
 Ida Giertz
 Carol Gilgunn

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 Donna Gioia
 Deanna Giordano
 Jay Giron
 Steven Gladdin
 Mark Gladding
 Daryl Gleaton
 Patti & Ray Glover
 James Glownia
 Donald Glynn
 Michael Gnacinski
 Nicholas Gnacinski
 Fred Godek
 Carol Goldberg
 Jay Goldberg
 Savino Gonzalez
 Herbert Goodenough
 Edwin Goodlander
 Samuel Goodloe Jr.
 Joyce Goodstein
 Joanne Gordon
 Michael Gormley
 Caryn Graby
 James Grace
 Madeline Grader
 Kaitlyn Grande
 Granite United Way
 Danny Grawe
 Michael Grazer
 Greater Niagara Building
 Center, Inc.
 Michael Green
 Jeanette Greene
 Lawrence Gregorio
 Julia Gregorski
 James Greig
 Barry Griffith
 Gordon Grimes
 Neil Gruppo
 Guard Contracting
 Corporation
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 Sadhna Gupta
 Maurice Gustin
 Patricia Guzikowski
 Ruth Haas
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 Lisa Hague
 Patricia Haick
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 Tyler Haley

Don Hall
 Judith Hall
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 Cynthia Hallee
 Alan Hamilton
 David Hanchey
 Porsha Hands
 Kevin Hanes
 Laurel Hanesian
 Jean Hansen
 Patricia Hansen
 Joseph Hargrave
 Edward Harman
 Nicole Harmon
 Gerald Harnett
 Harold Harper
 Kent Harrington
 Deborah Harris
 Hartland Conservationist Club
 Douglas Hartley
 Dennis Hartman
 Donna Harvey
 James Hassett
 John Hauptman
 Barbara Hayes
 Kathryn Hazuda
 Christa Hebel
 David Heim
 Robert Heineman
 Paul Hempel
 Mark Hendricks
 Robert Hendrix
 James Hennessy
 Theo Hepburn
 Peter Hepper
 Cynthia Herberger
 Anne Hering
 Jane Herrington
 Barbara Herrmann
 Hess Road Wesleyan Church
 Ann Heuer
 Sean Higman
 Jim Hill
 Wayne Hill
 Karen Hodge
 Edward Hoff
 James Holden
 Frank Holdridge, IV
 Cynthia Hollebrands
 Walter Holmes
 Katie Honsberger
 Michael Hood
 Hope United Methodist
 Women

Blair Hoplight
 Tyler Horning
 Michael Hossenlopp
 Douglas Howard
 Chandra Hoyt
 Robert Huard, Jr.
 Glenn Hughes
 Florence Hulshoff
 Carolyn Human
 Ana Hurd
 Harvey Hurd
 Wendy Huss
 Ward Hutchins
 Daniel Illig
 IMA Life Freeze Drying
 Solutions
 Helen Inge
 Kim Ingersoll
 Katie Ireland
 Michael Irish
 ISM-Buffalo, Inc.
 J.A. Brundage - The Drain
 Doctor, Inc.
 J.F. Machining Co, Inc.
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 Kenneth James
 Thomas Jamieson
 Karen Janik
 Kevin Janik
 Stephen Jarosch
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 JBM HR Consulting, Inc.
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 Thomas Jeffree
 Virginia Jewett
 Joanne & Frank Collins
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 Joan Johnson
 Karen Johnson
 Michael A. Johnson
 Johnson Creek Senior
 Citizens
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 Monte Jones
 Willie Jones
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 Eda Joslin
 John Joy
 Daniel Judge
 Paul Julian
 Juliana Brothers Construction
 Sarah Kane
 Heather Kaufman

Ray Keiper
 Robert Kelley
 Corky Kemp
 Kenneth McArthur
 Construction
 Caitlin Kenney
 Christopher Kerr
 Kinetic Fuel Technologies
 Kerry Kirch
 Ernest Kirchner
 Donald Kisiel
 Karrie Kiskaddon
 Kiwanis Club of Lewiston,
 NY, Inc.
 Rene Kleinhans
 Curt Klemen
 Beth Klidonas
 Krista Klipfel
 Denise Klosko
 Joanne Klubek
 Ricky Klumpp
 Thomas Kmitch
 Donna Knapp
 Robyn Knight-Gualillo
 Kevin Knox
 Faith Koch
 Elsie Kocsis
 Floyd Koerner
 Henry Kolacz
 Norbert Koller, D.D.S.
 Harvard Kolm
 Linda Kopec
 Jennifer Kopp
 Pamela Korff
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 Lynn Koser
 Robert Kovacs
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 Curtis Kowalski
 Jaclyn Krajewski
 Patricia Kramer
 William Kramer
 William Kramer
 Constantine Krassopoulos
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 Christine Krieger
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 Mary Kulak
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 Julie Kulzer
 Howard Kushner
 Cheryl Kypreos
 L.I.U. of N. America AFL-CIO,
 Laborer's Local #91
 Joe Labuda
 Michael Labushesky
 Michael Lacker
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 Janice Lafler
 Elaine LaFountain
 Lake Ontario Fruit Inc.
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 Linda Lehr
 Joseph Leibinger
 Srey Lem
 Gary Lennert
 Timothy Leonard
 Philip Leta
 Robin Letty
 William Levin
 Kim Lewin
 William R. Lewis
 Lewiston Seniors Club
 Lewiston Service Guild
 Lewiston-Porter Primary
 Education Center Social
 Committee
 Debra Liddell
 Mildred Linderman
 Jamison Lingle
 Lions Club of Barker Inc.
 Lions Club of Lockport NY Inc
 Lions Club of Wilson Inc
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 Peter Litchka
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 Lockport Hot Country Liners
 City of Lockport Housing
 Authority
 Lockport NY Rotary
 Foundation
 Lockport Public Library
 Employees
 Jennifer Loga
 Marilyn Lojek
 Jody Lomeo
 John Lomeo
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 John Loss
 William Loss
 Jim Lovallo
 Sharon Love
 Anne Lozzi-Waykoff
 LSHS Women Class of 1960
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 John Lubkowski
 Christopher Lucas
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 Katherine Luero
 Janet Luke
 William Luke
 Isabella Lunderman-
 Stoneham
 Frederick Lute
 Stephen Lyle
 Lisa Lynch
 Meghan Lynch
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 Lytle Associates, Inc.
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 Institute Lab Family
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Stacy Morris
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St. Mary's Hospital
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Gerald Murphy

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Superintendents of Highways
Vietnam Vets of America
Niagara County Chapter 268
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Niagara Family Medicine
Associates
Niagara Wheatfield Central
School District
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Janice Nichols
Mary Nicklas
Michael Niemiec
Hiroko Niethe
Roger Niethe
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Northeast Gas Association
Northern Customs
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Lisa Nowak
Patrick Nowak, Sr.
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Kenneth O'Connor
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Olin Corporation

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Liam O'Mahony
Ontario Shores Federal
Credit Union
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Caryl Overturf
Garrett Owler
Oxbo International
Corporation
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Stephen Pacia
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Myles Paisley
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Tracey Parsons
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Florence Pearsall
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Norman Pearson
Bruce Pecci
Beth Pecenka
Kevin Pecoraro
William Peek
Catherine Pena
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Methodist Women's Group
Pendleton Lions Club
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Penske Truck Leasing Co.
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James Phillips
Rachel Phillips
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Ted Potts
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Judith Prezioso
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Scott Przybylski
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Monica Pullano
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Pusateri & Fitzgerald
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Bryan Quible
Liliana Quintero
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Lisa Reimer
Amanda Reimondo

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 Butch Rhinehart
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 Peter Richardson
 Maureen Richer
 Ashley Rider
 Pamela Rider
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 Judy Rizzo
 Angela Roach
 Robert Miller Construction Inc
 Mary Ann Robins
 Peter Robinson
 Tobina Robinson
 Peter Roffle
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 Mary Rogers
 Rebecca Romanow
 Thomas Root
 Jeff Rose
 Timothy Rose
 Jeffrey Rossi
 Linda Rossow
 Brian Rounds
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 Maritza Ruh
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 Albert Rusk
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 Aldo Ruta
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 Management, Inc.
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 Adam Savard
 Lynne Scalia
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 Michael Scalzo
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 David Schaal
 Jennifer Schaller
 William Scharvogel
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 Barbara Schendel
 Sheila Scherrer
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 Helen Schimschack
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 Michael Schmidt
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 Diane Schreiber
 Beverly Schroeder
 Lisa Schroeder
 Megan Schroen
 Cathy Schultz
 Jonathan Schultz
 Jonathan Schultz
 Ronald Schultz
 Susan Schultz
 Schunk, Wilson & Company,
 CPAs, PC
 Janet Schuster
 Richard Schwagler
 Mark Schwartz
 Anne Schweighardt
 Francesca Sciandra
 Dianne Scirto
 Kelly Scott
 Patricia Scremin
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 David Seaman

David Searight
 Thomas Seekins
 Segal Consulting
 Joseph Segarra
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 Karen Serrienne
 Glenn Shaffer
 Martin Shaft
 Frederick Shahin
 Peter Sharkey
 John Sharpe
 Michael Shaver
 Shawnee Volunteer Fire
 Co., Inc
 Marilyn Shea
 Niagara County Sheriffs
 Dept Assoc
 David Sherman
 Jacob Sherman
 Helen Sherrie
 Kenneth Sherry
 Michael Sherry
 Mark Shima
 Barbara Shine
 Dan Shoemaker
 Judith Shuell
 Shirley Shuman
 Douglas Sibolski
 Gregg Siegal
 John Sikora
 Billy Silvis
 Shirley Simrell
 Joseph Sims
 James Sipowicz
 John Skakuj
 Joseph Skakuj
 Sofie Skakuj
 Naomi Skebeck
 Alan Slack
 Rebecca Sledd
 Gordon Slipko, Sr.
 Rosemary Slish
 Jeffrey Smalldon
 Pamela Smiley
 William Smist
 Casondra Smith
 Christine Smith
 Florence Smith
 Gina Smith
 Jason A Smith
 Merle Smith
 Philip Smith
 Nancy Snopkowski

Gary Snyder
 Jean Snyder
 Mary Carol Snyder
 Robert Sobczyk
 Steve Socha
 Gregory Soemann
 Somerset Operating
 Company
 Sonwil Distribution Center
 Edward Soos
 Sharon Sorice
 South Wilson Fire Co., Inc
 James Southwell
 Frank Sparks
 St Paul's United Church
 of Christ-Shawnee
 St Peters Roman Catholic
 Church
 Gordon Stacey
 Evelyn Stacks
 Rebecca Stadler
 Kristina Stadlmeir
 Bernadine Stahlman
 Laurence Stains
 Michael Stammerman
 Gregory Stang
 Florence Staples
 David Stapleton
 Josie Starkweather
 Michael Stein
 Stephen Sikora Post 1322 Inc.
 Nicholas Stevens
 Stevenson Hardware, Inc.
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 Shawn Stockwell
 Dr. Paul Stomper
 Annette Stonebraker
 William Strackbein
 Susan Rose Straub
 Fred Strong
 Jaime Strongren
 Carissa Stuart
 Shirley Summerfield
 Supermarket Liquors &
 Wine, Inc.
 Supermarket
 Management Inc.
 Myra Supon
 Rocco Surace
 Jeffrey Sutton
 James Swann
 Judy Swanson
 Steven Swartzenberg
 Glen Swazey
 Victoria Swigert

Dinah Swing
 John Taggart
 Samuel Talarico
 Bill Tarbell
 Syd Taylor
 David Tearce
 Cynthia Tedesco
 Angela Thiele
 Third Warders Social
 Club, Inc.
 Scott Thom
 Heather Thomas
 Clara Thompson
 Mike Thompson
 John Thomson
 Paul Thomson
 Thruway Produce
 Marc Tilton
 Timkey Car Service
 Patricia Timko
 Robert Tinklepaugh
 David Tobin
 John Tolli
 Michael Tomaino
 Joseph Tomasulo
 Patti Torre
 Kathleen Torrence
 Town of Lockport Elected
 Officials & Staff
 Town of Niagara Lioness Club
 Town of Porter
 Town of Wilson Department
 of Public Works
 Christine Townsend
 Douglas R Townsend
 Sheila Tracy
 Charles Trautwein
 Rachel Trautwein
 Gregg Travis
 Michael Travis
 Susan Travis
 Douglas Trinder
 Trisha Triplet
 Megan Trotter
 Truist by Frontstream
 Robert Tucker
 The Tulimieri Grandchildren

Stephen Turner
 Verniece Turner
 UAW Amalgamated Local
 686 Retiree's Chapter
 Christina Unger
 United Steel Workers
 United Way of Central New
 Mexico
 Erin Uppington
 Mary Urtel
 Robert Utter
 Mary Vadnais
 Joann Van Dalen
 Kellie Vanhaverbeke
 Beckwith
 Nicole Vanni
 Sandra Vanuden
 Edward Vaslet
 David Velarde
 Linda Velarde
 Patricia Venne
 Dawn M Ver Hague
 Andrew Vereecke
 Timothy Verheyen
 Jamie Vigue
 Wayne Vigue
 Susan Vik
 Jennifer Villarreal
 Arthur Vincton
 Allan Vitc
 Michael Vitc
 Janice Vogel
 Lawrence Volland
 Voluntary Immediate
 Relief Fund
 Jean Wactawski-Wende
 Craig Wagner
 George Wagner
 Roy Wagner
 Karrie Wagoner
 Sherry Waild
 Agnes Wakeman
 Donald Walck
 Bruce Wale
 Robert Wale
 Emily Walker
 Jack Walker
 Julianne Walker

Ross Walker
 Barbara Walter
 Marcia Walter
 Susan Walter
 Jack Walters
 Allison Walzer
 Brandon Warden
 John Wasley
 Larry Waters
 Mary Watkins
 Albert Watson
 Linda Watson
 Steve Wayman
 Ruth Weaver-Metzger
 Jill Webb
 Katherine Weber
 Lucy Weber
 Maureen Weber
 Scott Weber
 Gary Webster
 Dennis Weeks
 R. Thomas Weeks
 H.W. Weicht
 Pamela Weigel
 Sherry Weinberg
 Michelle Weinstein
 Rita Welker
 Marsha Wells
 Ronald Wells
 Robert Wemple
 Wayne Wenneman
 William Westadt
 Western Division FCU
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 Charles E Wheeler
 Salina Wheeler
 Mary Jane White
 Patricia Whitney
 David Wiatr
 Dorothy Wiatr
 Donna Wick
 John Wickett
 Orrah Wicks
 Jean Wiech
 Jeff Wiedeman
 Thomas Wigton
 Joanne Wilmott

David Wilson
 Robb Wilson
 Wilson Golden Agers
 Patricia Winters
 Michael Wisor
 John Witmer
 Ann Wittkowsky
 Victoria Wojtowicz
 Joseph Wolf
 Norma Wollenberg
 Margaret Wong
 Kathleen Wood
 Susan Ann Wood
 Vicky Wood
 Lorayne Woodard
 George Woodley
 Elizabeth Woods
 Kenneth Woods
 Jeanette Woodward
 Glenn Woolson
 Chris Wrisley
 Trudy Wronski
 Patricia Wygand
 Xylem
 Youngstown Lions Club, Inc.
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 Camille Zahno
 Jeanne Zakrzewski
 Michael Zambotti
 Mary Zapalowski
 Blair Zaritsky
 Darlene Zastrow
 Leon Zengierski
 John Ziegler
 Jennifer Zimmerman
 Drew Zinck
 Sara Ziolek
 Diane Zito-Hazelet
 William Zobrist
 Art Zottola
 Betty Zuch
 Tom Zuch
 Christopher Zunner



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Susan Beabout
Henry Beamer
Michael Belczak
The Benevity Community Impact Fund
Bernardi's Rapid Mart
Walter Bielinski
Paul Biesinger
Buffalo Ultrasound
Cascades Holding US Inc.
Charities Aid Foundation of America
Pauline Clare
Madeleine Courtney-Brooks
Davis Ulmer- Amherst
Melissa Day
Dennis Demmin
Endoscopy Center of Niagara
Gerolf Engelstatter
Michael Ennis
Patricia Evans
Rebecca Farbo
Darlene Fegatilli
Fidelity Charitable Gift Fund
First English Lutheran Church
Firstsource Advantage, LLC
Fresenius Kabi USA
Barry Frombgen
Gasport Chemical Hose
Gasport Lions Club
Jean Guiliani
Hardison Funeral Home Inc
Barbara Harrington
Eric Hepkins
Donald Heschke
William Hildebrand, III
Margaret Hoff
Mary Hoover
Gloria Huth
International Stone Gallery
John Johnson
Rachael Jordan
Joseph R. Takats
Foundation Trust
Keller Technology Corp
Michelle Klotzbach
Kimberly Knoll
Ella Kraft

Lewiston Porter
Central School
Thelma Livingston
Lockport High School
Lockport Municipal Building
Lockport Orthodontics, PC
Helen Loiers
Stephanie Mahl
Susan Mahler
Mark Cerrone, Inc.
Tevye Maslowski
Walt McCarthy
Noelle McGuire
Richard McIntosh
Barry McKenzie
Merle Norman Cosmetics
Salvatore Milioto
NFHS Class of 1980
Niagara Regional FCU
Nicole Opalinski
Betty Ortman
Scott Ortman
Peter Owen
Frank Paonessa
Dylan Parker
Ronald Peters
Pivot Punch Corporation
Richard Porroni
Edward Potts
Eric Purchase
James Randall
Robert Reese
Roswell Park Cancer Institute
Karen Scalia
Robert Schearer
Jeanette Schultz
Sevenson Environmental
Services Inc
James M. Shaw
Donald Smith
Kathleen Sojka
Stooges
Turney Thompson
Jane Titterson
Tournament Gagsters
Uniland Development
Company
Robert Wahler
George Walker
Wendt's Propane & Oil
William C. Rott & Son
Paul Williams
Robert Zielinski

LEADERS \$1,000-\$2,499

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of WNY Inc.
BPO Elks #346
Lenny Breeden
Dopkins & Company, LLP
The Dow Chemical
Foundation
Evans-Devereux
Memorial Fund
David Farley
Carlo Figliomeni
Vincent Goldbach
Kathleen Gondek
Barbara Graff
Bonnie Hardison
Robert Hesse
Luciann Kelley
Robert Kendzia, Jr.
Kevin Lanighan
LaSalle Prep School
Timothy Lederhaus
Wendy Lederhaus
Lions Club of Olcott
Lock City Lodge #617
Janet McFarren
Barbara McHenry
Thomas Mulvey, Jr.
Paul Nanula
National Fuel Gas
Company Foundation
Niagara Falls Sertoma Club
Niagara University Jr.
Purple Eagles
Niagara Wheatfield
Senior High School
Dale Nikitas
Elizabeth Paul
Stanley Pearce
Red Jacket Lodge No. 646
Darryl Rieger
Kevin Schreader
Screwball Club
of Lockport, Inc.
Donald Sinclair, Jr.
St Peter's Evangelical
Lutheran Church
Bill Steinjan
Harry Lewis Sutton,
Jr. Golf Tournament
James Thompson
Tuscarora Indian School
United Way of Greater
Rochester
Fred Wallace
Bruce Williams
Delphine Zey

AMBASSADORS

\$2,500 - \$4,999

Thomas Biamonte
Elizabeth Ciesielski
Greater Niagara
Mechanical, Inc.
Thomas Hewner
Hodgson Russ LLP
Elsie P. and Lucius B.
McCowan Private
Charitable Foundation
Medline Industries, Inc.
Niagara Falls High School
James Phipps
Starbucks Foundation
Unifrax
United Way
of Greater Niagara, Inc.
Vanner Benefits, LLC

VISIONARIES \$5,000 +

Adell's School of Dance, LLC
Grace Clark-Burch
Robert Crawshaw
Earl C. Hull Foundation
Network For Good
SEFA
John Sidebottom
Squash Tournament
The M&T Charitable
Foundation

\$10,000 - \$24,999

Estate of Priscilla Addoms
Barbara Blanner
Timothy Chase
Community Foundation of
Greater Buffalo
Paul Gerspach
Grigg-Lewis Foundation Inc
Genevieve Heywood
David Litz
Milherst Construction, Inc.
Anne H. Sekula Trust
United Way of Buffalo & Erie
County

\$25,000 - \$49,999

Estate of Sylvia Dimet
Odd Fellow and Rebekah
Benefit Fund Inc.

\$50,000 +

Estate of Christy Marillo
Mother Cabrini Foundation

THE HISTORY OF NIAGARA HOSPICE

1980 On December 11, the first gathering of individuals interested in developing a hospice in Niagara County took place at the Payne Ave. Christian Church at corner of Payne Ave. and Wheatfield St. in N. Tonawanda

1981 Formation and first meeting of Adhóc Committee to develop a hospice in Niagara County

1982 Niagara Hospice Educational Association, Inc. was incorporated on October 20

1984 Niagara Hospice Educational Association established offices at the old air base in Cambria; the first Board of Directors is formed

1986 A Certificate of Need is presented to the NYSDOH (New York State Department of Health) by then board President, Patricia Evans

1987 On November 30, a Certificate of Amendment was filed to change the name of the corporation to Niagara Hospice, Inc.; all necessary policies and procedures developed by newly hired first CEO, Martin Jackson

1988 In June, Niagara Hospice, Inc. was licensed to serve its first home care patients

1996 In February, the newly built Sunset Drive administrative building opened under the leadership of Carol Gettings, CEO

1999 On June 1, Niagara Hospice received accreditation on June 1 from the Accreditation Commission for Home Care, Inc.

2000 Current Niagara Hospice CEO, John Lomeo, is hired in August

2001 Camp Hope was established as the first bereavement camp for children in Western New York

2006 In May, construction of Niagara Hospice House began on the Niagara Hospice campus on Sunset Drive in the Town of Lockport.

2007 On June 5, the first patients were admitted to Niagara Hospice House.

2010 In February, Niagara Hospice opened two additional residential suites at Hospice House, bringing the total to 10 residential and 10 general in-patient.

2012 In March, Hospice at Jeanne's House – a Northgate and Niagara Hospice Collaboration began serving residents in need of both 24-hour skilled nursing and hospice services. Notably the only collaboration of its kind in New York State at the time.

2013 On May 10, Niagara Hospice and the Schoellkopf Health Center announced a new partnership to open a dedicated hospice unit on the Niagara Falls Memorial Medical Center campus. David's Path is named for David Winker, a beloved Memorial Medical Center employee who spent his final days surrounded by family members while being cared for at Niagara Hospice House.

2017 June - Niagara Hospice House celebrates 10 years of service; July - Niagara Hospice House residential wing named in honor of Paul Beatty, Sr. "Paul R. Beatty, Sr. Residential Suites."

2018 On June 5, Niagara Hospice commemorated its 30th anniversary, having served more than 25,000 Niagara County residents and their families.

2018 In September, the 10th annual Niagara Hospice Dash 5K fundraiser was held in Youngstown, N.Y. with more than 1,500 runners participating.

2018 In November, the Niagara County Legislature issued a proclamation for National Hospice Month and the 30th anniversary of Niagara Hospice.

2020 In May, the Niagara Hospice House converted four of its 10 general inpatient suites into negative pressure suites to accommodate patients with infections.

2020 In December, Niagara Hospice received its renewed accreditation from the Accreditation Commission for Health Care (ACHC), making it the only hospice in Western New York to attain this distinction. Accreditation includes a peer review of internal policies, processes and care delivery against national standards. By attaining accreditation, the organization continues to demonstrate its commitment to maintaining the highest level of excellence in services and customer satisfaction.

2021 On June 4, the New York State Department of Health approved the Niagara Hospice expansion project to add six residential patient suites to the Niagara Hospice House. The \$2 million facility project will bring to total, 16 residential suites.



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4675 Sunset Drive • Lockport, NY 14094 • 716-HOSPICE