



**Pathways Palliative Care Program**

**(716) 304-1214**

**[PathwaysPCP.org](http://PathwaysPCP.org)**



## Who can make a referral?

Anyone can make a referral, including insurance companies, doctor offices, hospitals, home care agencies, caregivers, family members, friends or the patient.

**Call us: (716) 304-1214**

**FAX: (716) 731-4579**

**Visit us online: [PathwaysPCP.org](http://PathwaysPCP.org)**



## Who qualifies?

- Niagara County residents living in home or an assisted living facility
- Individuals facing serious, progressive illnesses with bothersome symptoms

## **Comfort Care that focuses on quality of life:**

- Education about illness/symptoms
- Assistance with decision making about treatments
- Coordination of health care; navigating the medical system
- Advance directives and planning for the future
- Connection to community resources and assistance with benefit applications
- Coping strategies and emotional/spiritual support for the patient and the caregivers

## Management of bothersome symptoms associated with chronic diseases:

COPD

Cancer and CA treatments

Parkinson's Disease

Congestive heart failure

Diabetes

Dementia

## We can address symptoms such as:

Breathing problems

Loss of appetite

Constipation

Nausea

**24/7 telephonic access to a registered nurse**

## Patient & Family Goals

- Prevent and manage bothersome symptoms
- Decrease emergency room visits and hospitalizations
- Educate about advance directives and end of life care
- Provide a support system to help patients and caregivers cope with serious illness
- Improve quality of life







## How is Pathways paid for?

- Univera
- Blue Cross Blue Shield of Western New York
- Independent Health
- Kalos Health Managed Long-Term Care (MLTC) Plan
- Private pay (\$350 first month and \$200 a month after)

***We will check on your insurance eligibility before coming out to the home for an evaluation.***