



  
WE HONOR VETERANS  
...YEAR-ROUND

NIAGARA  
HOSPICE

Addressing the  
Special Needs of  
**VETERANS**  
at End of Life

[www.NiagaraHospice.org](http://www.NiagaraHospice.org)

*Thank you*  
for your **SERVICE**

# *What is We Honor Veterans (WHV)?*



- National awareness and action campaign
- Developed by National Hospice and Palliative Care Organization (NHPCO)
- In collaboration with Department of Veterans Affairs (VA)
- Encourage partnerships between community hospices, state hospice organizations and VA facilities



# *We Honor Veterans Campaign Goals*

- Promote Veteran-centric educational activities
- Increase organizational capacity to serve Veterans
- Support development of strategic partnerships
- Increase access and improve quality





# *What is “Veteran-centric”?*

- Focuses on the needs, desires and treatment of our Veterans
- Requires Veteran responsibility and accountability
- Depends on communication, coordination and collaboration among healthcare providers



# HOSPICE CARE FOR VETERANS



End of Life Care  
with Dignity, Respect,  
and Honor



# *What does We Honor Veterans mean?*



- Improving quality by learning more about the special needs of Veterans
- Asking about military history and knowing what to do with the answer
- Recruiting Veterans to serve as Hospice Volunteers
- Training staff and volunteers about the special needs of Veterans and their families





# *What does We Honor Veterans mean?*



- Recruiting Veterans to serve as Hospice Volunteers



# How to get Hospice Care

- Talk with a local physician
- Call a local hospice provider

***Niagara Hospice 439-4417***

- Contact your nearest VA hospital or clinic to inquire about benefits

*A physician's order is required  
to start hospice services*





# What does hospice care mean to you & your family?

*Hospice care enhances the quality of life for as long as there is life.*

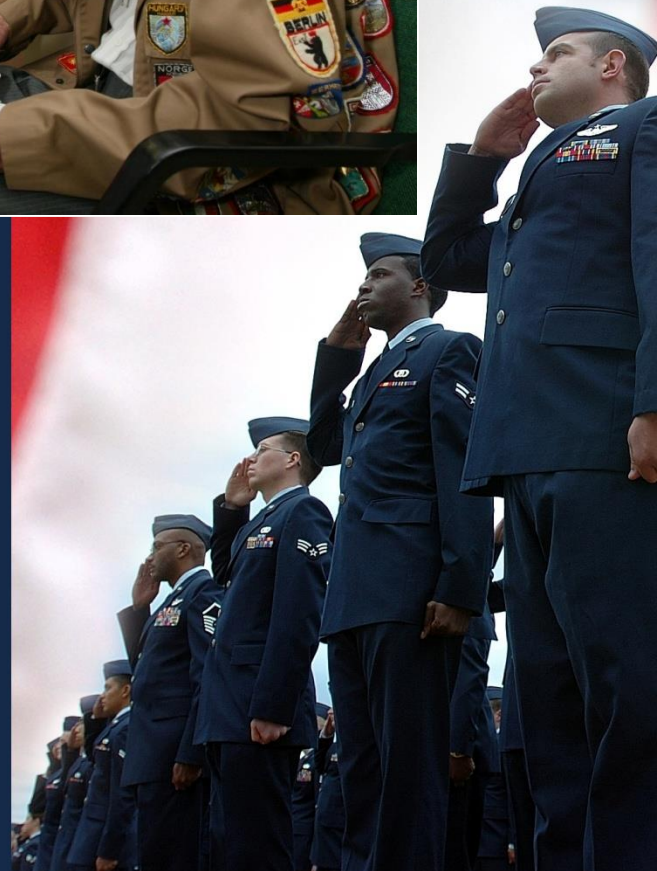
When you choose hospice care, you & your family are provided with:

- The right people
- The right help
- The right equipment
- The right supplies



# The Right People ...

- Physicians
- PharmD
- Nurses
- Hospice Aides
- Homemakers
- Social Workers
- Spiritual Care Counselors
- Ancillary Therapists
- Bereavement Counselors
- Trained volunteers



# Your Physician...

- Directs hospice medical care
- Consults with your hospice nurse
- Communicates with “the right people” on the hospice staff regularly





# Hospice Nurses

- The Hospice Nurse is the Case Manager who routinely visits patients
- Perform physical assessments
- Teach families how to care for the patient
- Provide “what to expect” education
- Are available 24 hours a day, seven days a week



# Hospice Aides and Homemakers

- Provide bathing & personal care
- Perform light housekeeping as needed
- Assist with activities
- Help with simple meal preparation



# Social Workers

- Provide emotional support
- Help identify community resources

# Spiritual Care Counselors

- Provide spiritual support to the patient & family, as desired

# Bereavement Counselors

- Provide grief support for patients and families





# Volunteers

- Run errands
- Provide companionship
- Read, play games
- Listen
- Comfort
- Provide pet and music visits
- Give the “gift of presence”

... and so much more!



# What other kinds of services will I get?

- Supplies
- Medications for symptoms, comfort & safety
- Use of a 24-hour pharmacy
- Medical equipment such as hospital beds, wheelchairs & bedside toilets
- Personal Emergency Response Systems



# Where is Hospice Provided?

... anywhere you call home!

## Outpatient

- Your home or your caregiver's home
- Nursing home
- Assisted living facility

## Inpatient

- Local hospital
- Local VA hospital
- Niagara Hospice House





# Funding Sources

*All are served, regardless  
of ability to pay!*

- Medicare A
- Medicaid
- Most private insurance
- VA



# What You Should Know

- Hospice care can last *longer* than six months
- You can stop hospice at any time
- Hospice is for more than just patients with cancer

(Only approximately 39% of Niagara Hospice patients in the past year have had *cancer*)

- At Niagara Hospice, you are always under the care of a doctor and **YOU** choose your personal doctor



# How to get Hospice Care

- Call Niagara Hospice at 439-4417
- Talk with your physician
- Contact your nearest VA hospital or clinic to inquire about your benefits







# WE HONOR VETERANS

Hospice Professionals on a Mission to Serve



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## 1 OUT OF EVERY 4 DYING AMERICANS IS A VETERAN

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## ★ ENROLL YOUR HOSPICE ★

Qualify your hospice as a We Honor Veterans facility. Whether you are just beginning to address veteran care or you have lots of experience, register to earn your designation stripes. [Go >](#)



### LEVEL 1

Your hospice commits to Veteran care.

[▶ VIEW ALL FOUR LEVELS](#)

## TOOLS FOR YOUR MISSION

- **Military History Checklist**  
Incorporate this into your intake process.
- **Veteran to Veteran Volunteer Program**  
Learn how to start one in your hospice.
- **Exchange Ideas & Tips**  
Compare notes and exchange ideas with other hospice staff.

[▶ MORE RESOURCES](#)

## SPOTLIGHT



**Webinar on PTSD: 8/14 2PM ET**  
Join this free webinar on PTSD and psychosocial needs.  
[Sign Up >](#)



**Best Practices**  
Get ideas from these model programs  
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## WE HONOR VETERANS PARTNERS

- ★ Lutheran Hospice of South Carolina
- ★★ Gilchrist Hospice Care - Baltimore
- Hospice By The Bay - San Francisco
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THIS WEBSITE WAS PRODUCED IN PERFORMANCE OF A  
CONTRACT WITH THE DEPARTMENT OF VETERANS AFFAIRS

National Hospice and Palliative Care  
Organization



site design by free range studios

site developed by I4A

You have served us and  
your country...

now allow *us* to serve you  
in your time of need.

*Niagara Hospice*



*...Year-Round*



[www.NiagaraHospice.org](http://www.NiagaraHospice.org)

**439-4417**

