

# Niagara County Transportation Guide

Provided by C.A.S.E.  
*Coalition of Agencies in Service to the Elderly*

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*\* Last update: January 2006*

*\* Contact the agency listed for the most current information regarding services and fees.*

*\* All resources are phone area code 716 unless listed differently*

## **Ambulances**

Rural Metro Medical Services **284-4228**  
2621 Lockport Rd. **882-8400**  
Niagara Falls, NY 14305

Tri Community Ambulance Service **731-2604**  
Business Office  
6276 Ward Road  
Sanborn, NY 14132

Tri-Town Ambulance Service, Inc. **772-7711**  
8405 State Rd.  
Gasport, NY 14067

Twin City Ambulance **692-2100**  
365 Filmore Ave.  
Tonawanda, NY 14150

## **Metro Bus**

NFTA – Metro **855-7286**  
1124 Portage Rd. **285-9319**  
Niagara Falls, NY 14301

Metro Bus services Niagara County with various schedules and rates available. Elderly/handicapped receive ½ off adult fare with proper I.D. card.

Applications can be made on the second Monday of every other month at the Trott Access Center, 1001 Eleventh Street in Niagara Falls from 10 a.m. to noon.

Applicants must obtain pre-approval from the NFTA's ADA Coordinator before a reduced fare photo will be taken. Walk-ins without pre-approval will not be accepted.

For Hearing Impaired only call: **855-7337**

Paratransit Service **855-7286**

The Paratransit service provides low cost curb to curb service to individuals with disabilities in limited areas. Call for more information and for an application.

## **Non-profit Agency Transportation**

**American Cancer Society**  
101 John James Audubon  
Amherst, NY 14228

**1-800-ACS-2345**  
**1-800-743-6724**  
**689-6981**

Available to cancer patients able to walk on their own. Call 2 -3 weeks in advance. Service provided by volunteers.

**Carrier Coach**  
2393 Niagara Falls Blvd.  
Niagara Falls, NY 14304

**731-3540**

M-F, 6AM to 5PM. Call 2 -3 days ahead and must pre-pay. Call for rates.

**The Dale Association**  
33 Ontario Street  
Lockport, NY 14094

**433-1939**

The Dale Association provides adults and Medicaid recipients a ride to-and-from doctor, medical testing and treatment appointments for a reasonable fee. Appointments can be made for weekdays Monday-Friday with 72 hours notice.

**Home Helpers**  
7480 E. Britton Dr.  
Niagara Falls, NY 14304

**297-8585**

Provides transportation to medical appointments, therapy sessions, barbershops, beauty salons, shopping or recreational activities. Call one week in advance. Transportation plus waiting time as needed is \$12 per hour. A minimum charge of \$6 applies to shorter trips. The mileage fee is \$.15 per mile and is charged starting from the client's home to the appointment and back to the client's home. Does not have wheelchair van. (Rates are as of January, 2006)

**Independent Living**  
3108 Main St.  
Buffalo, NY 12124

**836-0822**

Mainly serves Erie County but can do some in Niagara County. Must have disability and one week notice. Hours 7:30am to 10:00pm. Service is curb to curb, no age requirement. Call for rates.

**Lewiston Senior Center**  
4361 Lower River Road  
Youngstown, NY 14174

**754-2071**

For Lewiston residents only. Schedule 24 hours in advance. Must be able to get on and off van, unassisted. Friday morning trips to Tops and the bank. Wednesday and Thursday trips to hairdressers and barbers. Cost is \$1 locally and \$4 to Niagara Falls. (Rates are as of January, 2006).

**Lockport Senior Centre**  
Bewley Building, Suite 315  
Lockport, NY 14094

**433-1939**

Available to Niagara County residents for medical appointments. Wheelchair accessible. Hours available are 7:30am - 4:30pm. Can provide door to door service. Medicaid reimbursable. Call for rates.

**Medicaid Transportation**  
20 East Avenue  
Lockport, NY 14094

**439-7701**

Transportation is provided for active Medicaid cases when other transportation is unavailable and travel is over 5 miles. Prior approval needed at least 24 hours in advance, up to 7 days ahead.

**Niagara Falls Memorial Medical Center**  
**CARExpress**  
621 10<sup>th</sup> St.  
Niagara Falls, NY 14302

**278-4444**

No age limit. In Niagara Falls, the hours are 8:45am - 3:30pm to Summit Medical Center. Memorial Medical Center hours are 9:15 a.m. to 2:00 p.m. Call 24 hours in advance. Must be able to get on and off van, unassisted. Not wheelchair accessible. \$1 for one-way transportation (companions ride free).

**Mt. St. Mary's VanGo**  
5300 Military Rd.  
Lewiston, NY 14092

**298-2370**

Hours available M-F from 8:30am - 3:30pm. Call 24 hours in advance. Only goes to hospital and sites affiliated with the hospital. Must be able to get on and off van, unassisted. Not wheelchair accessible. \$1 for one-way transportation (companions ride free).

**Niagara County Office for the Aging** **438-4038**  
Medical Van **438-4033**  
111 Main St. Suite 101  
Lockport, NY 14094

M-F appointments from 9am-1:30 p.m. Call 2 weeks in advance during working hours of 8am-3:30pm. Medical appointments only. Suggested contribution: \$2 each way inside cities, \$3 each way outside cities, and \$7 each way to Erie County. Not wheelchair accessible.

**Rural Niagara Transportation** **285-9357**  
120 13<sup>th</sup> Street  
Niagara Falls, NY 14303

Route starts and ends at Niagara County Community College. Hours 6:20am - 6:35pm.

**Youngstown Senior Citizen Dept.** **745-7721**  
P.O. Box 168  
Youngstown, NY 14174

Van available for senior citizens to doctor appointments and shopping. Must be over 55 years of age. Advance notice of 48 hours required. Contributions accepted.

## **Taxi Cabs**

### **Lockport**

All American Discount Taxi **625-8400**  
6597 S. Transit Rd.  
Lockport, NY 14094

24 hours a day

Custom Tax **433-7100**  
270 State Rd.  
Lockport, NY 14094

Discount Cab **433-8900**  
38 S. Niagara **434-7100**  
Lockport, NY 14094

Rainbow County Dispatch Taxi **438-5555**  
907 Niagara Ave.  
Niagara Falls, NY 14305

Union Cab **433-2222**  
38 S. Niagara **434-4444**  
Lockport, NY 14094

### **Niagara Falls**

All American Discount Cab **609-3254**

Blue United Taxi **285-3333**  
1898 Buffalo Ave.  
Niagara Falls, NY 14303

LaSalle Cab **284-8833**  
2821 Pine Ave. **284-8834**  
Niagara Falls, NY 14301 **284-8835**

Niagara Airport Taxi **282-7622**  
717 Portage Rd.  
Niagara Falls, NY 14301

Rainbow County Dispatch Taxi **438-5555**  
907 Niagara Ave.  
Niagara Falls, NY 14305

### **North Tonawanda**

All American Discount Taxi **609-3254**

Liberty Communications **877-7111**  
1524 Kenmore Ave.  
Buffalo, NY 14217

Kenmore Cab **876-3030**  
440 Ontario St. **876-2300**  
Kenmore, NY 14207

Yellow Cab **877-5400**  
1524 Kenmore Blvd.  
Buffalo 14216

**Wheelchair Transportation**

**All American Discount** **625-8400**  
Wheelchair Transportation

Call for rates

**Carrier Coach** **731-3540**  
2393 Niagara Falls Blvd.  
Niagara Falls, NY 14304

M-F 6am - 5pm, prior notice required. Pre-pay ahead.

**Lockport Senior Centre** **433-1939**  
Bewley Building Suite 315  
Lockport, NY 14094

Available to Niagara County residents for medical appointments. Wheelchair accessible. Hours available are 7:30am - 4:30pm. Can provide door to door service. Medicaid reimbursable. Call for rates.

**Rural Metro Medical Services** **284-4228**  
2621 Lockport Rd. **882-8400**  
Niagara Falls, NY 14305

Covers all of Niagara County. Prior notice required.

**Rural Niagara Transportation** **285-9357**  
2393 Niagara Falls Blvd.  
Niagara Falls, NY 14304

Route starts and ends at Niagara County Community College. Can accommodate wheelchairs.

**Twin City Ambulance** **692-2342**  
365 Fillmore Ave.  
Tonawanda, NY 14150

**Union Taxi Cab**  
38 S. Niagara St.  
Lockport, NY 14094

**433-2222**

**We Care Wheelchair Van**  
54 S. Niagara St.  
Lockport, NY 14094

**433-1119**  
**278-3333**