

## Hospice Family Testimonials with Staff mentioned

“Overall, the caring of each Hospice worker who came to our home was so comforting. I found one worker holding my husband’s hand when I woke up from a much needed nap!! At the moment of his death there were hugs and prayers from Larry and it was exactly what we needed. I love Hospice and all the caring, compassion and comfort they offer.”

- *Caroline Custo*

“I would like to take this opportunity to thank everyone at Niagara Hospice for their special care, thoughts and prayers, the aides, and spiritual care (Rev. Peeler). Larry Morrow, Maureen Bullard and all the nurses, Trish and Stephanie and Katie (Art Instructor) for all their help and love shown to my mother, Alva Caron and her family. I could not have gotten through this sorrowful time without you. You are all special to me. I have so many happy memories of my mom and appreciate the fact that these people loved her too!”

- *Jill Kaczmarczyk*

“Thank you so much for all of your help. I personally do not believe that you just have a “job”. You have a heart and soul that allow you to step into a person(s) life on a moment’s notice & make a difference. You took three scared children & our dying mother under your wing and made us strong. We knew that the man was at the door, but it was you and Hospice that taught us how to let him in, although we had no choice. Myself, Molly, & Kerry are doing great because of that. To me and my family you do not have a job Judy, you have a gift. Thank you again for your support, it will never be forgotten.”

- *Tom Bennet*

“Hospice made my mother’s final days comfortable and relaxed. Judy, Amber, and Rachel were incredibly supportive to me during the time I cared for her. Hospice’s team is outstanding and we will be eternally grateful my mom could be in her home, view her garden and be with her family. That’s exactly what she wanted.”

- *Anne Kurtis*

“Mrs. Joyce was wonderful and caring – Thank you!”

- *Ryan Nicole Brunner*

“Many times his nurse (Tiffany) spent extra time when he was having difficulties. Also helped me (as the care giver) with added assistance when needed. The aides were wonderful, keeping him at ease and comforting him in his distress. I can’t thank you enough for all the care and kindness and love shown to my beloved and also to me. God bless each one of you.”

- *Patricia Stocky*

“Just want to “thank you” for the outstanding care and understanding everyone we dealt with while Albert (Bob) Stahl was under your care...Pastor Jane ...she seemed to give us such great comfort and we as a family were so fortunate to be able as a family to have communion with Bob and Pastor Jane one last time. Enough can’t be said about your organization. God Bless all of you- you’re “Special” kind of people.”

- *Shirley Stahl, Darlene, Judy, Mandy, Mitch*

“I would recommend Hospice to anyone. My Grandmother’s nurse Judy Dean and aid Lisa Dingwall were so wonderful. We couldn’t have asked for anyone better. They took care of all her needs and were so helpful to us as a family. It is such a great organization. I could not imagine going through this experience without Hospice. Thank you so much for what you do!”

- *Constance Crossley*

“I did not have a whole lot of family support; it has always been just my grandmother and me. So the staff, Erika and others supported me in a way that I could never repay them for. I couldn’t have done it without all of you, thank you! They treated me like family.”

- *Jennifer Vaultoff*

“Maggie the massage therapist was a great help. Jackie always looked forward to her visits. The Palliative group were wonderful. Each and every aide that came here were kind, gentle and loving toward my mother-in-law. The men that transported her back and forth to the Hospice House were also kind and gentle and made her feel very comfortable. They also made me feel confident about my ability to care for her. Joanne was always available when I had a concern or issue. The social workers and spiritual group always called to check on us. The nurses Shelly, Jill and of course Joanne were wonderful in showing me how to care better for her. I did find that Brenda from Hospice House to be extremely helpful, supportive and helped us emotionally. She was a wonderful support! We called her whenever we needed support. We could not have done it without the help from Hospice. There are some wonderful and caring people involved.”

- *Matt and Jodi Fender*

“Jack brought much peace to my world. They all treated him with kindness, dignity and respect. I am so grateful for your help.”

- *Susan M. Wright*

“Our Nurse Brenda Chico was a very warm, caring, supportive and professional person during this long difficult time for me and my family.”

- *Judith Chamberlain*

“The team is exceptional right from the start to the end. My aunt received the most wonderful care possible. Special thanks go to Brenda Tapia, Ann Coia, Dr AJ Bax and Janet Ligammari and a very special thanks to Dan (Kenny) Hudson who was the best!!!”

- *Gail L Masic*

“I don’t know what we could have done w/o the Hospice care team. Cindy Lou and nurses were outstanding to insure Jim’s comfort. Larry made our travel possible by making Florida Hospice and equipment happen. Rev. Mark was very comforting and understood that we were receiving spiritual help from our parish staff. Jim’s family and I just simply say to everyone at Niagara Hospice a sincere thank you for all your help. We really appreciate and continue to interact w/Hospice with handling our grief.”

- *Patricia Franzek*

“Your organization couldn’t ask for a more knowledgeable or compassionate medical director than Dr. Bax.”

- *Michael Marra*

“Sue Kincaid was absolutely fantastic. She was approachable, light hearted and made my husband smile. She understood our needs and desires and worked with us.”

- *Michelle Penque*

“Patty our nurse and Wendy our aid “went over and above.”

- *Shirley Stahl*

“Sue Kincaird is an excellent nurse and I would recommend her to friends and family. She is very caring, patient and kind. Larry was our social worker and he is excellent at what he does. Also, every time I called Hospice Mary was so sweet on the phone and eager to assist us.”

- *Julie Deveso.*

“We loved our nurse-Patricia Jerla. She is wonderful to work with and a real asset to Hospice.”

- *Carrie Young*

“Maureen was a very compassionate person and spent many hours with the family while waiting for the funeral director and never made us feel like we should be hurrying up. That was especially appreciated.”

- *Andrea Wylucki*

“Basically Judy Bailey and Ruby Gibbs were my team for 11 months. No-one could find two more dedicated care givers. Very reliable; very knowledgeable (Judy); very caring; consistent!! We looked forward to their coming to our house. Other ladies (RNs, Pharmacist) came to the house bringing their expertise. I could find fault with NONE of them. They all cared; they helped. (I wish I could remember all their names).”

- *Anne Clancy*

“Rev. Peeler, we cannot thank you enough for all that you did for our Dad. He took great comfort in your visits and spiritual guidance. God bless you always.”

- *The family of James Laughlin*

“Mike celebrated his 60<sup>th</sup> birthday at Hospice House last year on Oct. 7<sup>th</sup>. We knew his life would end in the months to come but we were not prepared to lose him on November 3. Dr. Bax and his staff helped Mike and the family to deal with this traumatic experience, as well as anyone could expect, given the circumstances. I will always be grateful. On Mike’s birthday, cupcakes were brought in and a chorus of “Happy Birthday” sung. He felt special on that special day. We were so appreciative to have the support and care made available by Niagara Hospice. Thank you all once again for all you do!!”

- *The Lotterio family*

“The hospice aide – Conchetta Martinez was wonderful to my mother – God Bless her.”

- *Sophie Gmerek*

“Katie Gannon and Barb were excellent. Awesome.”

- *Martha Wilson*

“...Especially outstanding: Nurse Sandi, Social Worker Cheryl, Spiritual Care Jack Marshall.”

- *Donna Taylor*

“...Cindy Lou was extremely helpful, knowledgeable and responsive in person and via phone...”

- *Norma Kitzmiller*

“...Katie went above and more.”

- *Michele Pharo*

“Everyone was extremely helpful and always put my mother’s wishes first. Kathy, my mother’s nurse was excellent technically and very compassionate.”

- *Pat Schlomburg*

“...Everyone was super. Sal was very helpful, food was super. Dawn Targon was excellent – She is a very sweet and caring person. She helped to shower Bob, plus other things like playing games to help stimulate his brain, exercise, etc.”

- *Annette Bushover*

“...The aids did a great job taking care of Guy. Also, Larry and Maria were very helpful. Special thanks to Karen the nurse and Carol Jones the aid.”

- *Beatrice Thiele*

“...The nurses were extremely sensitive to his pain treatment... God bless you all!!!”

- *Roy Seiwel III*

“...Cheryl Ferguson was always only a phone call away – was available to me, Hank and Bethany whenever we needed and was an extra help and comfort to us at that time and after.

- *Patricia A Spoon*